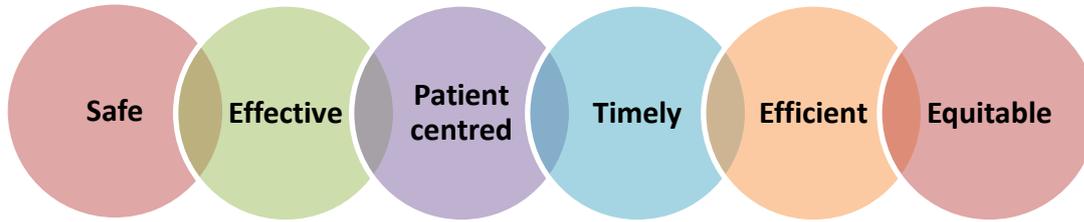


Monitoring stroke service performance: How SSNAP can help

SSNAP knows that Trusts are expected to ensure their hospital services are:



For **stroke services**, the following national, evidence based, standards and guidelines exist to ensure that the care stroke patients receive meets the above criteria:

- 2016 Royal College of Physicians (RCP) National Clinical Guideline for Stroke (NICE accredited)
- NICE quality standards
- NHS England Urgent and Emergency Care standards
- Best Practice Tariff

How SSNAP can help you monitor stroke service performance against standards

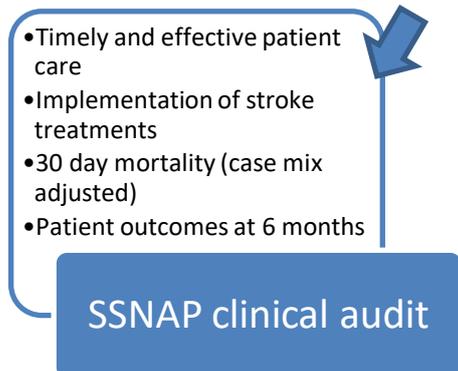
SSNAP is the **single source of stroke data** for England, Wales and Northern Ireland. It comprises two key components, outlined below, which together **provide all the information you need on your stroke service**. Participation in SSNAP is **free** and analytics are provided **at no cost**.

We understand that the standards and guidelines set are **aspirational and can be difficult to achieve** but there are a number of ways that **SSNAP can help you and your hospital with this**:

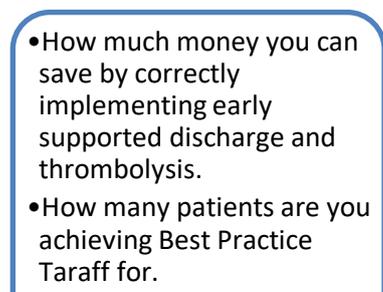
- We produce a myriad of reports, from **high level summary** to **very detailed**, very frequently to facilitate continuous service development. A summary of our reporting outputs with an overview of content can be found overleaf.
- **Absolute scoring**, consistent **benchmarking** and **regional breakdowns** to compare your hospital with others.
- **Case studies** from teams **performing well** and have **used SSNAP data to make considerable stroke service improvements**. We can also put you in touch with them or organise a peer review of your service if necessary.
- Health economics tools providing hospital specific information on **how you can save money**.

What information you can get from each component of SSNAP

*Continuous individual patient level data.
Reports on processes of care and patient outcomes at 6 months every three months.
Composite score (A-E) used from 10 domains & 44 key indicators of stroke care.*



Biennial snapshot audit on the structure and organisation of acute stroke services. Services are measured against 10 key indicators of acute stroke organisation.



You can register on SSNAP and access all results and reports by going to: www.strokeaudit.org/Registration2.aspx

The Care Quality Commission obtains their stroke service information from here.

SSNAP reporting output matrix

	Level of detail				
	Executive	Summary	Detailed	Data visualisation	Comparison with other teams
<p>Clinical audit</p> <p>Individual patient level data:</p> <ul style="list-style-type: none"> • processes and pathways of care, • timeliness of services, • delivery of stroke treatments, • patient outcomes, • national benchmarking. <p>Reports every 3 months and annually.</p> <p>Link to these outputs: www.strokeaudit.org/results/Clinical-audit.aspx</p>	<p>SSNAP executive summary <i>Presents overall SSNAP performance over time, domains are mainly good, adequate or poor, activity, length of stay and 1 and 5 year cost of your stroke patients.</i></p> <p>Mortality dashboards <i>Provides 30 day stroke mortality data and a funnel plot showing if your hospital is within recommended mortality rates.</i></p>	<p>Performance tables <i>Tables showing your teams score for each domain of care.</i></p> <p>Summary tables <i>Presents domain scores and key indicator results. Some standards and guidelines included in key indicators.</i></p> <p>Easy Access Version <i>For patients and carers. Provides domain results for individual hospitals.</i></p>	<p>Full results portfolio <i>Every data item by named team and performance against some individual standards and guidelines.</i></p> <p>Annual full results portfolio <i>As above, but includes changes over time for the past 7 years.</i></p>	<p>Slidedecks (Inpatient) <i>Data visualisations are created for each domain and key indicator of care. These provide a graphical representation of individual team performance benchmarked against national averages.</i></p> <p>Slidedecks (ESD/CRT) <i>Data visualisations are provided to show team performance benchmarked against national averages.</i></p>	<p>Regional versions of the following: <i>Performance tables Slidedecks Inpatient ESD/CRT</i></p>

Acute organisational audit

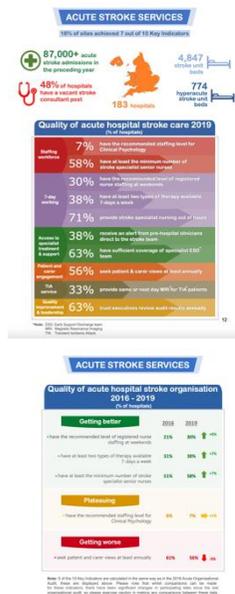
Organisation of services:

- staffing and skill mix,
- facilities
- 7-day working,
- access to services
- national benchmarking.

Reports biennially.

Link to these outputs:

www.strokeaudit.org/results/Organisational.aspx



Infographic

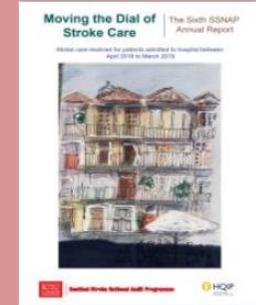
Key national findings and results.

All sites portfolio

Every data item and performance against 10 key indicators of acute stroke organisation. Includes performance against some individual standards and guidelines.

National report

National results for key indicators and key aspects of acute stroke service organisation. Includes details of all standards and guidelines to be met.



SSNAP annual report

Wide-ranging patient-facing report combining the various components of SSNAP and addressing the progress and challenges in stroke care. It includes clinical commentary, case studies, patient quotes and data visualisations.

Health economics tool

Provides information on how Trusts can save money by correctly implementing thrombolysis and early supported discharge. The tool enables users to enter hospital specific data and shows the savings that can be made by using these at their appropriate levels.